

CAPABILITY STATEMENT

Contact Information

Kedo Solutions, LLC

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Company Data

UEI

CSRLZ6PPLAS3

CAGE

7LB80

NAICS CODES

541512: Computer Systems Design Services

541511: Custom Computer **Programming Services**

541519: Other Computer Related

Services

518210: Data Processing, Hosting,

and Related Services

Certifications

SBA Woman-Owned Small Business (WOSB)

Virginia Small, Women-owned, and Minority Owned Business (SWaM)

Core Competencies



Agile Project Management

Specialized methodology enabling rapid and efficient systems delivery tailored to federal requirements



Systems Implementation, Modernization and Development

Experienced in updating legacy systems while creating solutions that drive innovation and improve efficiency



Microsoft 365 Implementation and Training

Expert configuration and training on SharePoint Online, Teams, and Power Platform tools



Business Analysis Support

End-to-end business analysis and systems development support aligned with agency goals

Company Overview

As a minority woman-owned small business, Kedo Solutions specializes in digital transformation for federal agencies with a focus on Microsoft technologies, project management and IT innovation. Kedo Solutions has Microsoft certified resources with extensive experience configuring and training end-users in the Microsoft Office 365 suite of tools, including SharePoint Online.

The company owner, Anne Do, has over 25 years federal IT consulting experience driving company vision and operations to deliver innovative and cost-effective solutions through rapid delivery.

Differentiators



Federal Focus

Focused on serving government agencies with compliance-ready solutions, with extensive DHS domain experience



Rapid Innovation

Low-code approach, incorporating AI, enables faster deployment and adaptation with limited ongoing maintenance and operations costs



Security First

FedRAMP compliant implementations with robust security controls



Microsoft 365 Expertise

Extensive expertise with Microsoft 365, SharePoint Online, and the Power Platform (Power Apps, Power Automate, Power BI) on Microsoft Government Community Cloud (GCC) with Microsoft certified resources

Past Performance



DHS OCHCO: SharePoint and Power Platform Support

Client: Department of Homeland Security (DHS) Office of the Chief Human Capital Officer (OCHCO) Human Capital Business Systems (HCBS)

Period of Performance: January 21, 2021 - May 20, 2025

We delivered comprehensive SharePoint Online and Microsoft Power Platform support for OCHCO's human capital programs, including mentoring, leadership, awards, and hiring initiatives. Our team developed custom Power Apps, Power Automate flows, and Power BI dashboards within the DHS Microsoft GCC environment. We delivered end-to-end support—ranging from project management, application development, and platform modernization to infrastructure support, site migrations, and Tier I SharePoint—ensuring secure, scalable, and mission-aligned solutions across OCHCO.

Challenges

- Reliance on manual processes and email routing for document management and Excel tracking.
- Outdated InfoPath forms utilizing obsolete SharePoint Designer workflows.
- Absence of site governance leading to duplicate sites, frequent site owner changes, and low adoption rates.

Solutions

- Successfully migrated 2 terabytes of data from SharePoint 2016 to SharePoint Online with zero data loss and minimal disruption to operations.
- Improved efficiency by moving manual Excel processes to structured, online SharePoint data collection.
- Transformed 30+ legacy SharePoint Designer workflows to Power Automate, reducing maintenance costs by 40% and improving reliability.
- Converted complex InfoPath forms to Power Apps, enhancing user experience and enabling mobile access for field personnel.
- Developed a comprehensive governance framework with site owner training, reducing support requests by 65% and empowering self-management.

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HBI-DC: Microsoft 365 Training and Document Management

Client: Hepatitis B Initiative of Washington DC (HBI-DC) **Period of Performance:** October 1, 2021 - March 2, 2022

Kedo Solutions facilitated HBI-DC's transition to Microsoft 365, moving from the Gmail business suite and Share Sync to Outlook and SharePoint Online for document management. We provided multiple training sessions and configured their document management and metadata structure.

Challenges

- The existing complex folder hierarchy in Share Sync utilized by HBI-DC was transferred directly to SharePoint Online by a previous contractor. This approach failed to enhance efficiency or leverage SharePoint's metadata capabilities.
- The CEO of HBI-DC faced challenges locating files within the extensive nested folder system, which contained over 30,000 documents.
- HBI-DC lacked an intranet platform for disseminating images, contact lists, and event information.

Solutions

- Delivered training sessions on Microsoft 365, prioritizing SharePoint document management, to empower customers with the skills to efficiently manage and access their documents.
- Reorganized files stored in folders by establishing several document libraries and setting up SharePoint group permissions, providing customers with a streamlined and secure way to manage their files.
- Crafted an intranet site for HBI-DC offering customers a centralized platform for internal communication and collaboration.



EPA: WIFIA Loan Tracker Upgrades

Client: Environmental Protection Agency (EPA) Water Infrastructure Finance and Innovation Act (WIFIA)

Period of Performance: April 14, 2019 - April 30, 2020

Kedo Solutions redesigned the WIFIA loan tracking system by developing a document migration strategy with a comprehensive metadata schema specific to WIFIA loan process while implementing performance optimizations. We successfully migrated 30K documents from over 10K nested folders in SharePoint to a managed metadata structure. These improvements significantly increased system performance and enabled tagging of documents for improved searchability and classification.

Challenges

- Over 10,000 nested folders, creating an incredibly complex and difficult-to-navigate document management system.
- Users struggled to locate specific documents due to poor search capabilities, relying primarily on filenames within a vast folder structure.
- The sheer volume of nested folders and documents caused significant system slowdowns, impacting productivity.

Solutions

- Transformed the system by migrating 30K documents out of folders to a flat document structure, leveraging metadata for efficient organization instead of restrictive, nested folders.
- Implemented short, functional URLs for all documents, eliminating previous access issues caused by excessive URL length and improving navigability.
- Integrated powerful multi-attribute search functionalities, enabling precise filtering and rapid retrieval of specific documents.
- Developed dynamic content views that support multiple organizational perspectives, offering users greater flexibility in accessing and managing information.
- Achieved substantial improvements in system performance, ensuring fast and responsive document
 management even with large volumes of data.

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TSA: Transaction Management System Modernization

Client: Transportation Security Administration (TSA) Office of Intelligence & Analysis (OIA) **Period of Performance:** June 26, 2016 - August 1, 2018

Using Agile methodologies, Kedo successfully modernized TSA's Transaction Management System (TMS), a mission-critical application that supports financial operations and budget tracking across the agency. We transformed outdated SharePoint-based workflows and scripted forms into a scalable, future-proof platform with significantly improved performance, reliability, and user experience.

Challenges

- The SharePoint 2010 to 2013 upgrade was hindered by a dependency on a third-party workflow package that could not be upgraded.
- Slow homepage load times (60+ seconds) due to outdated code.
- Multiple forms, including DHS Form 1501 built with InfoPath were unstable, requiring frequent support and maintenance.
- As TSA OIA's core processing system, the TMS could not be down long for maintenance without disrupting critical invoice processing.

Solutions

- Completely restructured workflows to eliminate reliance on external extensions.
- Replaced unreliable InfoPath forms with web-based, self-service forms for improved reliability and future scalability.
- Reduced homepage load time from 60+ seconds to under 5 seconds
- Successfully migrated to SharePoint 2013, ensuring minimal impact on site operations.

